

Nelson M Wasike

<http://www.linkedin.com/in/nelsonmaclain>

<https://wasike.netlify.app/>

+254741906845

nelsonmaclain3@gmail.com

SUMMARY

Soon to graduate Bachelor of Science (Statistics) with strong background in research, data analysis and Customer service. Proficient in programming languages (Python, C, C++), Data analysis tools (Excel, SPSS, R, Stata, GenStat) and Database management systems. Passionate about leveraging data to drive impactful decisions that contribute to the organizational success.

EXPERIENCE

Service Attendant, Luqman Petroleum, *October, 2024 – Present.*

- *Operating the fuel pumps.*
- *Managing the payment process.*
- *Providing advice and assistance to customers.*

Sales and Marketing, Netify Networks, *August, 2024 – October, 2024.*

- *Conducted internet package presentations to prospects.*
- *Demonstrated strong communication skills when handling the prospects and client's needs.*
- *Demonstrated strong digital skills when developing route plans and kept records of prospects.*

Internship, Women in Sales for A Green Future (WSFG), *August, 2024 – September, 2024.*

- *Learnt how to collaborate with cross-functional teams to identify and address customer needs and preferences, resulting in improved product offerings and customer satisfaction.*
- *Learnt how to demonstrate strong communication skills by effectively communicating project updates, findings, and recommendations to stakeholders, including project managers, team members, and external partners.*
- *Learnt how to demonstrate strong organizational and time management skills by prioritizing tasks, managing deadlines, and ensuring project deliverables were met on time and within budget.*

Industrial Attachment, Kenya Agricultural and Livestock Research Organization (KALRO),
May, 2024 -July, 2024

1. Accounts section

- *Data input to electronic accounting system.*
- *Calculating VAT*
- *Preparing of bank and cash controls.*

2. Socioeconomics and policy development section

- *Utilized Excel for simulation of data generation and SPSS for categorical and quantitative data analysis to identify trends and patterns.*
- *Contributed to evidence-based recommendations for policy makers and organizations, providing valuable insights and solutions to address complex socio-economic challenges.*

Student Volunteer, Red Cross Laikipia university chapter, *January,2020 – April,2024.*

- *Leading evening activities before the learning session begins.*
- *Managing activity programs.*

Transcriber, Lynx Trading Company Private Limited, *October, 2022- August,2023.*

- *Provided accurate and timely transcription services for various court recordings, including hearings, depositions and trials.*
- *Demonstrated understanding of legal terminology, procedures and formatting requirements for court transcripts.*
- *Paid close attention to audio files, ensuring accurate capture of spoken words, names, dates and legal citations.*

Security Guard/Relationship Officer, Gallant Security Services, *November,2019-January, 2021.*

- *Ensured the safety and security of clients, employees and premises by monitoring and patrolling the area, detecting and reporting any suspicious activities or potential threats.*
- *Responded promptly and effectively to security incidents, such as theft, vandalism and medical emergencies and coordinated with emergency services as needed.*
- *Provided excellent customer service by being courteous, professional and responsive to client's inquiries and concerns.*

Receptionist, Prodmatt Computer Services, *November, 2018- July, 2019.*

- *Demonstrated excellent communication skills, both verbal and written, to effectively interact with visitors, clients and customers.*
- *Assisted customers with cybercafé experiences, including providing guidance on using various software's which gave experience in providing technical support and troubleshooting issues.*

- *Resolved customer inquiries efficiently leading to a high satisfactory rate by developing a database that tracked all their inquiries.*

EDUCATION

BS. STATISTICS, Laikipia University, 2020-2024.

KCSE, Friends School Kigama High, 2015-2018.

Award: Best student award, 2017

ACTIVITIES

Science club chairperson, 2016-2018

Awards: Chemistry category, 2017

Mathematical science category, 2018.

REFERENCE:

Elias Thuranira Gitonga
Head of Statistical Analysis and Reports
Kenya Agricultural and Livestock Research Organization (Kabete).

Dr. Poti Owili
Dean (School of science and applied technology)
Laikipia University.

Jackline Muthoni
Branch Administrator (Nyahururu Branch)
Kenya Red Cross Society.